



1955 Ford Fairlane Crown Victoria Custom

Response from Brian Grams, Museum Director, to my 55-page complaint filed with the Illinois Attorney General Consumer Fraud Bureau on Tuesday, March 15, 2022.

Friday, May 20, 2022, 11:11 Pacific Time

Brian Grams, Museum Director, VAS

"We have communicated with [Buyer] via email and have already given him our perspective. [Buyer] purchased a 67 year old used car that had undergone a restoration 15 years prior to his purchase. None of his complaints are untypical of a 67 year old car with a 15 year old restoration. The statements we provided on condition are opinion based and we stand firm with our opinions. Besides our opinions, we know the owner history of this car and the previous owners all agree how incredible it is, as a matter of fact one of the previous owners offered to purchase the car back. The car has won numerous top awards and has been featured in magazines.

The restoration work [Buyer] is performing is not out of necessity nor does it offer safety issues. He would like to raise the overall caliber of the car to the condition it was 15 years prior when the car was first restored. The cost to bring the car to that condition at that time was \$250,000. Our sales price was \$74,998. We were not offering a \$250k car for \$75k.

We are a collector car dealer with an excellent reputation and are regarded as an authority in the industry. We are open daily 10-5 to the public allowing prospective buyers to view our cars in person. Every buyer has the right to inspect our cars personally before purchasing, are allowed to test drive or have the car inspected by a 3rd party prior to purchase. [Buyer] declined to inspect the car personally however he did speak to the person who did the restoration work. All of our cars are sold as-is and it is up to the buyer to do their due diligence prior to purchase, not after. We make this very clear on our bill of sale and documents, all of which were signed by [Buyer] including an acknowledgement that he rejected his option to inspect the car. Copies are attached.

Furthermore when [Buyer] contacted us about his disappointment of the car we offered to buy it back at the full purchase price because we knew it was a very nice car and very fairly priced and we would not have an issue reselling it at that price if not more. [Buyer] declined because he had already begun his restoration process and invested money into the car which took that option off the table. The work [Buyer] is doing to the car isn't to make it a \$75k car, it is to bring it back to the original value which was \$250k."